

## IngentaConnect Complete: optimizing your investment with our collection enhancement modules

- Fully customizable interface to 31,000 scholarly publications
- Mediated and unmediated document delivery
- Holdings upload and OpenURL compliancy to integrate with other online and offline collections
- InTouch current awareness to keep users up-to-date with the literature
- Comprehensive usage statistics and reports to inform collection management decisions
- Patron pre-registration to simplify roll-out to, and ongoing usage by, patrons
- Enhanced searching, restricted to your subscriptions.

Take full control of your online publications with our IngentaConnect Complete package, a suite of competitively-priced modules designed to enhance our basic services, reduce your administrative burden and provide greater functionality to your patrons in a familiar environment.

### ■ **Module 1: integration with your OPAC & OpenURL server**

Maximize the value of your entire collection by uploading holdings information to IngentaConnect and configuring details of your link server. These are used to link users to your other online and offline holdings, and to block unnecessary purchasing.

“ Ingenta represents a key element in our library's electronic journal collection. The user-friendly website smoothly links to 'our own' journal titles or to quick and economical per-article purchases from journal titles that we do not own.

Linda S. Richer, W.E. Upjohn Institute Library, USA ”

### ■ **Module 2: flexible, but controlled, document delivery**

Control your budget, while providing users with mediated and unmediated document delivery access to articles from non-subscribed publications. Set up cost centers with appropriate spending caps for different user groups. Benefit from discounts on large-volume orders.

“ Carleton patrons do use Ingenta a lot. Ingenta is a onestop shopping service where patrons can search, order and receive their journal articles through unmediated ordering. The other area that they like is the fact that the links go to the article level. It does not just take you to the table of contents of the journal. This is a bonus for our patrons.

Callista Kelly, Carleton University Library, Canada ”

### ■ **Module 3: fully-customized interface**

Ensure that users accessing our collection recognize that it is endorsed and administrated by your institution. Add customized site messaging to offer context-sensitive assistance to your users, in addition to banner branding with your logo, link and institutional colors.

### ■ **Module 4: InTouch current awareness new issue and search alerting**

Keep your users up-to-date with Ingenta's InTouch email and RSS alerting services. A full license provides unlimited new issue and search alerts for over 31,000 publications.



## Additional features and benefits



### Reduced administration

Pre-register your users by uploading log-in details, enabling access to your Complete site with their usual library log-in. Automate activation of online subscriptions, and be notified when they are about to expire, with our unique subscription agent relationships.



### Dedicated customer service support

Receive unlimited toll free support from our dedicated customer service team, ready and willing to assist in any way they can.



### Enhanced reports and statistics

Make informed journal management decisions based on monthly user reports, account spending summaries and advanced statistics via a dynamic Flash interface.



### Superior searching

Be confident that your researchers' results will be fruitful and free with a feature that allows them to limit searches to subscribed content only.

“ Over the years, I've found the friendly Ingenta helpdesk staff to be among the best customer services people I've ever encountered. Their advice is always prompt and knowledgeable - and they've managed to resolve all of our problems to my complete satisfaction. Full marks!

Mary Harrison, Manchester Metropolitan University, UK ”

**Ask us now** for additional information sheets dedicated to our:

- flexible document delivery module
- comprehensive current awareness module.

**For more information about how IngentaConnect Complete can best be deployed to meet your needs or those of your institution, please contact us:**

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